

**Della Steege**

**Hospital Ambassador**

**2023 -2024**

# **Our Focus is Veteran Care**

- **National Salute to Veteran Patients**
- **Promote Traditional & Non-Traditional Holidays**
  - **Honors Escort**
- **Community Care/Telehealth & Compassionate Contact** ★
  - **Women Veterans Health Care Programs**
  - **Volunteerism**
  - **Recognizing Staff Members** ★

A stylized graphic of the American flag, featuring red and white stripes on the left and a blue field with white stars on the right. The stripes are curved and flow downwards from the top left. The blue field contains several white stars of varying sizes, some of which are partially obscured by the text.

# National Salute to Veteran Patients

- ★
  - Celebrated February 11-17, 2024

- ★
  - The purpose of the holiday is to honor and pay tribute to the brave military veterans who receive care at any Veterans Affairs medical facility.

# Traditional & Non-Traditional Holidays ★

Let's show them some love on those unexpected days !

- **Jan. 27 - Chocolate Cake Day**
- **Feb. 3 - Four Chaplains Day**
- **Mar. 4 - Hug A GI Day**
- **Apr. 12 - Grilled Cheese Day**
- **May 6 - National Nurse Day**
- **June 22 - Onion Ring Day**
- **July 9 - Sugar Cookie Day**



# Honors Escort

As part of the end-of-life protocol for veterans who pass away while in facility care. The Honors Escort is an opportunity to honor each veteran in a respectful and open manner and provides a way for the veteran's family and friends, other veterans and staff to participate in a display of high regard and reverence for the individual at the time of death.

# Community Care

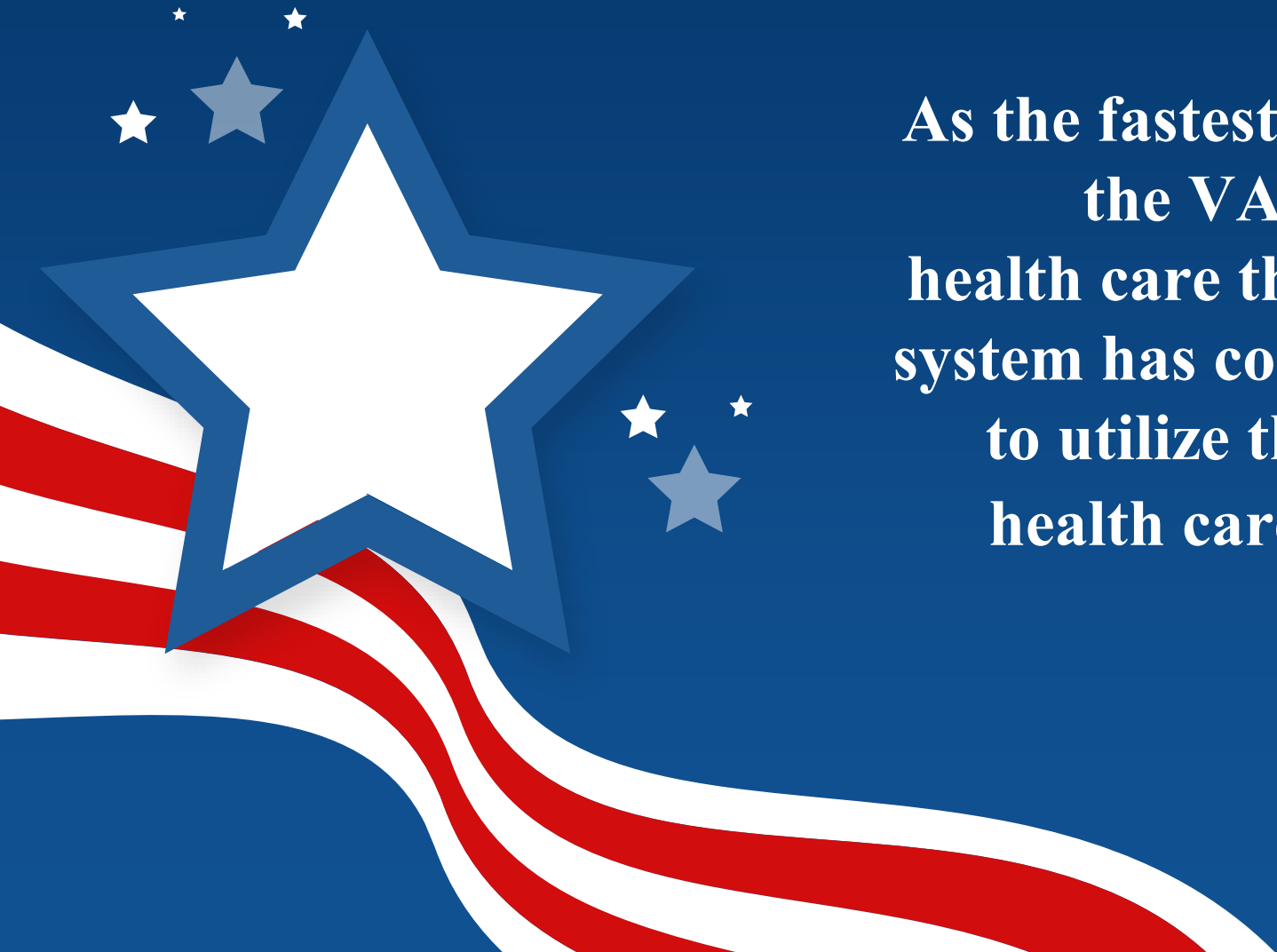
- **Care through local, in-network providers outside the VA medical facilities**
  - **See your VA doctor and request to see an outside provider.**
  - **Once approved, you may proceed to schedule your appointment, or the VA can schedule the appointment for you.**
  - **After your appointment is scheduled, your authorization is created.**
  - **Attend the scheduled appointment or appointments.**
- ★ **Reauthorization may be needed for care beyond the limits of your authorization.**
- ★ **Prescriptions and durable medical equipment can be filled\provided at a VA medical facility pharmacy.**
- ★ **Based on your disability rating and your private insurance, you may owe a copay for services.**

# Telehealth & Compassionate Contact

- **Clinical Video Telehealth Services** are health-related services which allow long distance patients to receive services conveniently, securely and quickly with access to health care services from remote facilities and homes.
- **Compassionate Contact Corps** comprises trained volunteers who are matched with veterans who are experiencing loneliness or are socially isolated. Volunteers typically call on veterans and family members to assist with socializing and providing companionship via phone or video calls.

# Women's Health Care

**As the fastest-growing veteran population in the VA system, women need and want health care they can count on. While the VA system has come a long way, the opportunity to utilize the Community Care system for health care specific to women is priceless.**







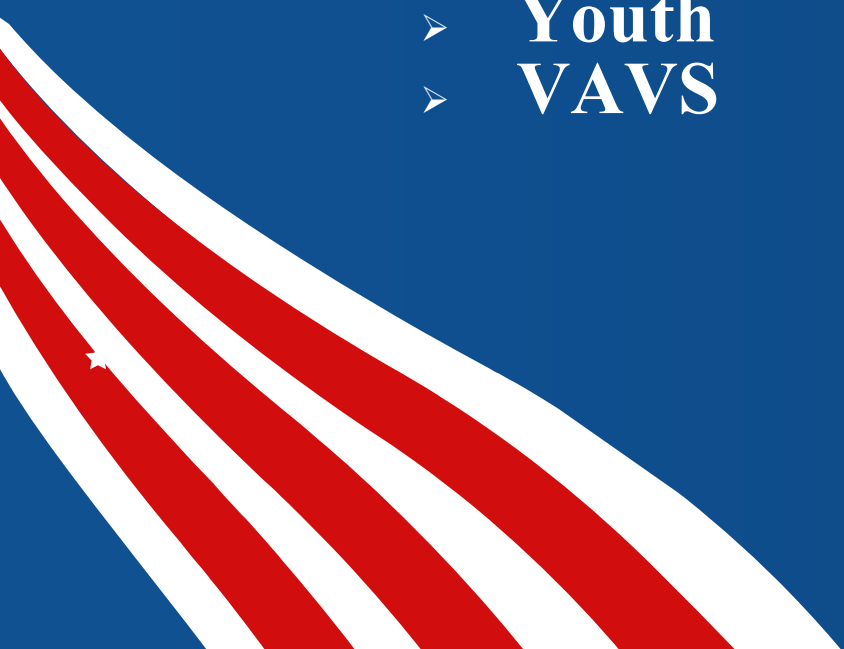
# Volunteering

## Who can volunteer?

- **Members**
- **Non-Members**
- **Youth**
- **VAVS**

## Where can you volunteer?

- **Hospitals**
- **Nursing homes**
- **VA Facilities**
- **Respite Care Facilities**
- **Hospice Facilities**



Honor those who  
volunteer with pins from  
Auxiliary Headquarters.

Create your own  
certificate to show  
volunteers you  
appreciate them.

## Volunteer Certificate

Presented to

[Type Name]

for

[Type Reason for Receiving]



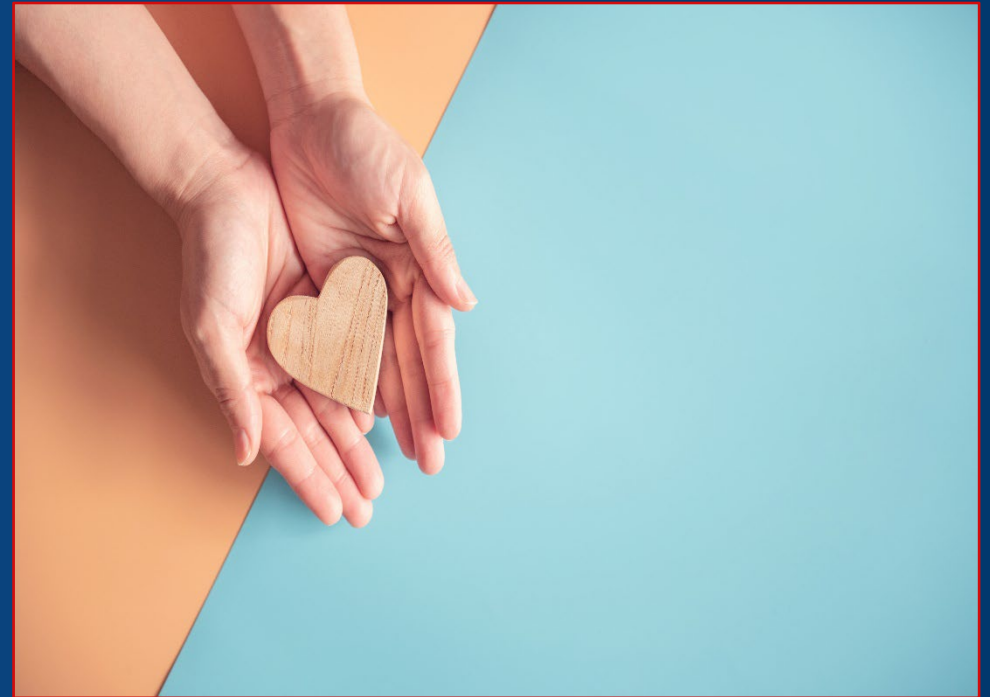
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# Recognizing the Staff

**During COVID lockdowns staff stepped up and held celebrations for our hospitalized veterans.**

**Now that most VA facilities are allowing regular volunteer visits - please remember staff members with treats, gifts and special moments.**





# VAVS (Veterans Affairs Volunteer Service)

**National Representative – Karlene Beams**

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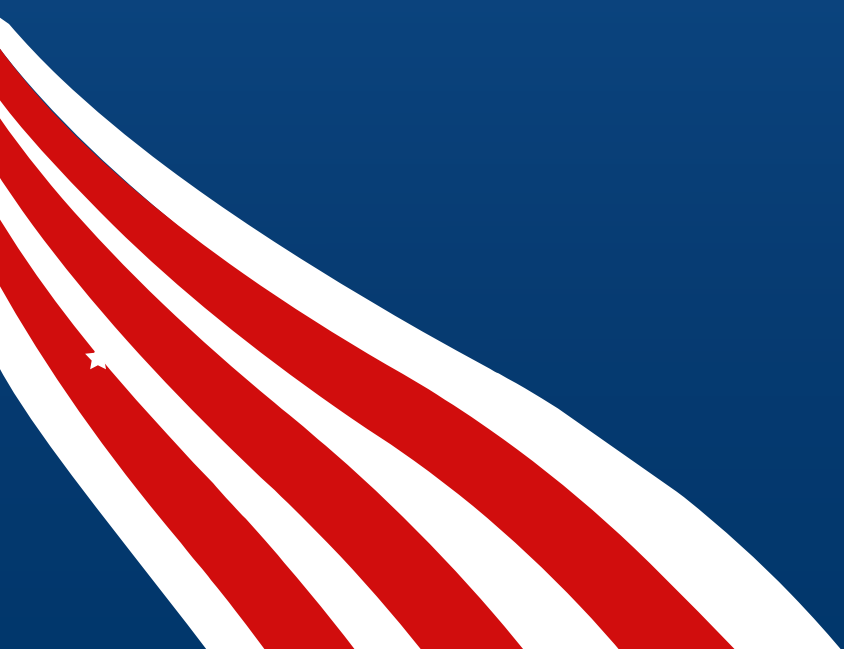
501-762-2001

**National Deputy Representative**

**& National Hospital Ambassador – Della Steege**

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**Thank you for all the wonderful work  
you do for our hospitalized veterans.**

**Thank you for being outstanding  
members of the Veterans of  
Foreign Wars Auxiliary!!**

